

## **COS11: Questioning Skills – Unproductive Questions**

Do you sometimes confuse people with the questions you ask, and end up getting a rather confused or inaccurate answer?

Do you sometimes make people feel uncomfortable about answering your questions?

If this is the case, then you are probably asking unproductive questions.

This course will help you avoid the types of question that are not helpful to your personal verbal communications. It will also help you recognise and deal with such questions when asked by others.

### **Course Content**

- The definition of 'unproductive question'
- The four forms of unproductive questions:
  - Leading questions
  - Multiple questions
  - Marathon questions
  - Ambiguous questions

### **Course Duration**

- 20 minutes

### **Available in:**

- Audio
- Non-audio

### **Delivered via:**


- Internet

**If you require any further information please contact NYES:**

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